

When medical treatment needed

# Cashless Procedure











Member Calls Marine Benefits 24/7 Support Hotline Marine Benefits issues Letter of Approval for the treatment

Member goes in for treatment

Marine Benefits receives and settles the Bill



## How to contact us

#### Call local number

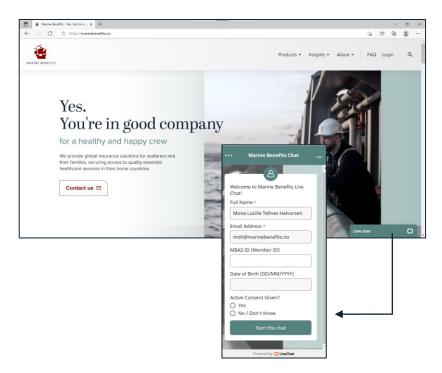
Member information and booklet sent to all together with **MBAS ID**. Contact number available on the back of the member card:





### Webpage

In addition, note that the correct number and alternative ways to contact us is always found on our website <a href="https://marinebenefits.no/contact">https://marinebenefits.no/contact</a>. Chat function available 24/7 so we can contact back on method suitable.



#### Pocket assistant

Information on how to contact us and chat is also available in our app. The Pocket assistant can be downloaded to members smartphone. You need your MBAS ID to create a profile.



